



CUSTOM ON-HOLD ORDER FORM

- PAY BY CREDIT CARD** - I agree to all terms, am authorized to use this card & will pay all charges indicated (Visa-MC-Amex-Disc)
- PAY BY CHECK** - I agree to all terms & will mail a 50% deposit with this completed order form (Not available on monthly plans)
- INVOICE ME (NET 30 CLIENTS ONLY)** - I agree to all terms (Not available on monthly plans) **PO#** _____

COMPANY: _____ **EMAIL:** _____ **PHONE:** _____

CONTACT: _____ **SIGN:** _____ **DATE:** _____

SHIP TO ADDRESS: _____

BILLING ADDRESS: _____

CREDIT CARD #: _____ **EXP:** _____

MONTHLY OPTION - (FREE PLAYER OR CREDIT!)*

- 2 PRODUCTIONS/YEAR \$50 OFF PLAYER OR \$50 CREDIT! \$49/MO** x _____ **SITES=** _____ **/MO**
 - 4 PRODUCTIONS/YEAR FREE PLAYER OR \$100 CREDIT! \$79/MO** x _____ **SITES=** _____ **/MO**
- FOR NEW MONTHLY CLIENTS ONLY, **CHOOSE PROMO:** **PLAYER** OR **CREDIT**

ONE-TIME OPTION

- 1 PRODUCTION.....(\$375 - FLASHPOINT LOW PRICE) = \$375 TOTAL** _____
- 2 PRODUCTIONS..... (\$325 EACH - SAVE \$100) = \$650 TOTAL** _____
- 4 PRODUCTIONS.....(\$275 EACH - SAVE \$400) = \$1100 TOTAL** _____
- DUPLICATE(S)/SITE LICENSE(S).....QTY _____ X \$125/SITE/PRODUCTION** _____

ON-HOLD PLAYER(S)

- USB 60 AUDIO EMAILED VIA MP3, FREE THUMB DRIVE! QTY _____ X \$279 EACH** _____

MISCELLANEOUS: _____

TOTAL (BEFORE TAX & SHIPPING IF APPLICABLE) - ADD LINES ABOVE _____

GUARANTEE: Your satisfaction is our top priority. If you are not completely satisfied with your production within 30 days we will correct the issue(s) at no additional charge (script changes requested after final approval result in additional charges). Players in new condition can be returned within 30 days for a refund or exchange (RMA required). Players have a three year manufacturer warranty.

GENERAL TERMS: Due to the custom nature of our work, productions, one-time packages and monthly contracts/charges are non-transferrable & non-refundable. Each production is typically three to six minutes long, with one or two music tracks & one voiceover (600 word script maximum). Unused, pre-purchased productions in one-time packages of two or four expire five years from date of purchase.

MONTHLY TERMS: (Available by credit card payment only) Either party may cancel monthly plans in writing at any time after the minimum 12 month term. After the initial year, the contract will automatically renew monthly until cancelled. Cancellation of monthly renewals must be received a minimum of three business days before the next charge, and they may not be made in the same calendar month of a production. Unused productions expire at the end of each contract year. After the first year, updates can be done a maximum of one per six month period, per site, on the \$49 plan and one per quarter, per site, on the \$79 plan. You can update more frequently if you choose to extend your month-to-month payments another year. *** Promotions for new monthly plan clients only - \$49 plan includes \$50 off Flashpoint's already discounted player pricing or \$50 off any other Flashpoint custom audio service ordered at the same time! \$79 plan includes a FREE USB60 on-hold player (a \$279 value) or \$100 off any other Flashpoint custom audio service ordered at the same time!**

LICENSING: The music and other audio embodied on your productions ("Content") are owned and/or licensed by Flashpoint Studios. By using the Content, you agree to the terms and conditions contained in this license. If you do not agree to the terms and conditions of use, you may not use the Content. The Content may only be transmitted via your telephone system to persons connected to the licensed premises by telephone as "music on-hold". This license shall not be applicable to more than one premises and does not extend to any performances of the Content audible other than on a telephone/telephony system serving a single business location. Additional licenses can be purchased above for multiple site usage. © 2009 Flashpoint Studios. All rights reserved. Unauthorized copying, reproduction, hiring, lending, public performance and broadcast prohibited and subject to applicable laws.

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